



**CRISIS
HOUSE**

**Impact
Report**

2024-2025

Introduction

Over the last year, our services have grown to include expanded homeless outreach, Rapid Rehousing, Safe Parking, emergency sleeping cabins, and an encampment resolution project. We still operate two strong domestic violence programs, but now also have a mental health worker, a housing navigator, and an employment specialist—all working side by side to support those who need us most.

This growth hasn't happened because we had all the answers, all the resources, or all the prestige. It has happened because we've partnered with people—faith communities, schools, nonprofit partners, businesses, and neighbors—who came together with dedication, humility, and the simple determination to get the job done.

I may be biased as Executive Director, but what I see every day is that Crisis House shows up—whether or not we have the resources in hand. We show up with work ethic, collaboration, and a deep commitment to people. As you read through this report filled with charts, data, and program highlights, I hope you see more than just numbers. I hope you see people—those who needed help, those who showed up to provide it, and those who continue to believe that change is possible. At its heart, Crisis House is about people. About collaboration. About good, hard, quiet work that changes lives.

We are grateful for everyone who has served alongside us this year. And we invite you to continue with us—or to join us for the first time. Together, we can create lasting, positive change in our community, one person at a time.

With gratitude,
Kelcie Parra
Executive Director

Our Mission in Action

We respond immediately to stop the cycle of domestic violence and homelessness and connect families and individuals to crucial resources that empower them to renew their lives.

"I am only 9 years old and now understand that I have seen and heard and done things that most 9 year olds haven't. I learned that I have a voice, and I want to be heard. My story has not ended, there is much more to come." - Youth client



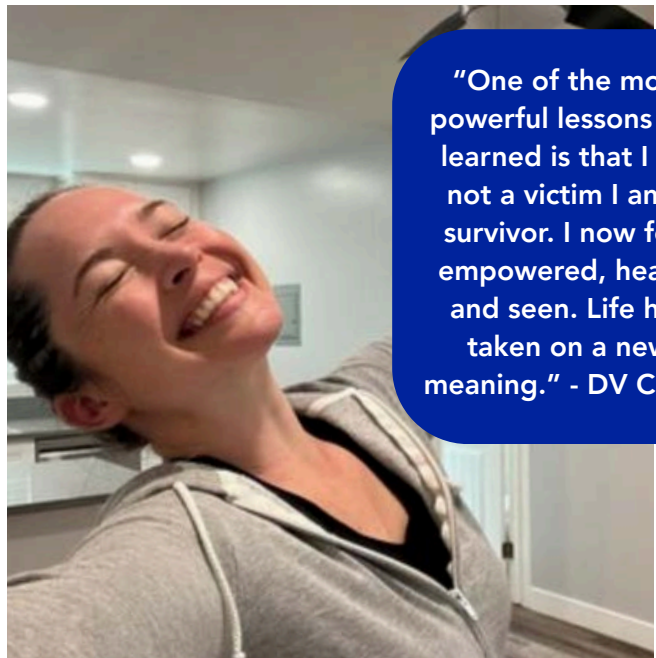
"You're giving me a chance, an opportunity to change my life without having to worry about my safety."
-Safe Parking client



366 clients served through our Housing Services



"One of the most powerful lessons I've learned is that I am not a victim I am a survivor. I now feel empowered, heard, and seen. Life has taken on a new meaning." - DV Client



Domestic Violence Services

287

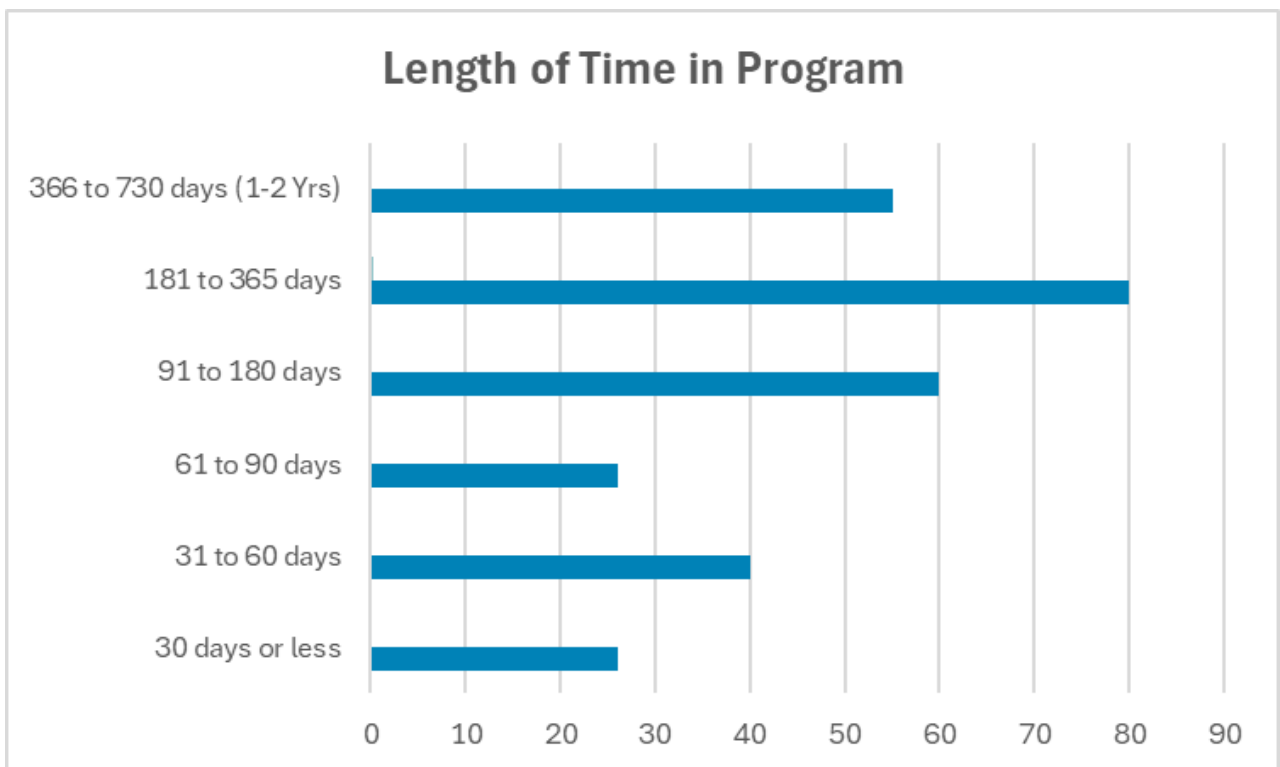
Individuals Served

173

Children Affected

95%

Moved into safe housing
within 7 days of entering the
program



Homeless Services

58%

History of DV

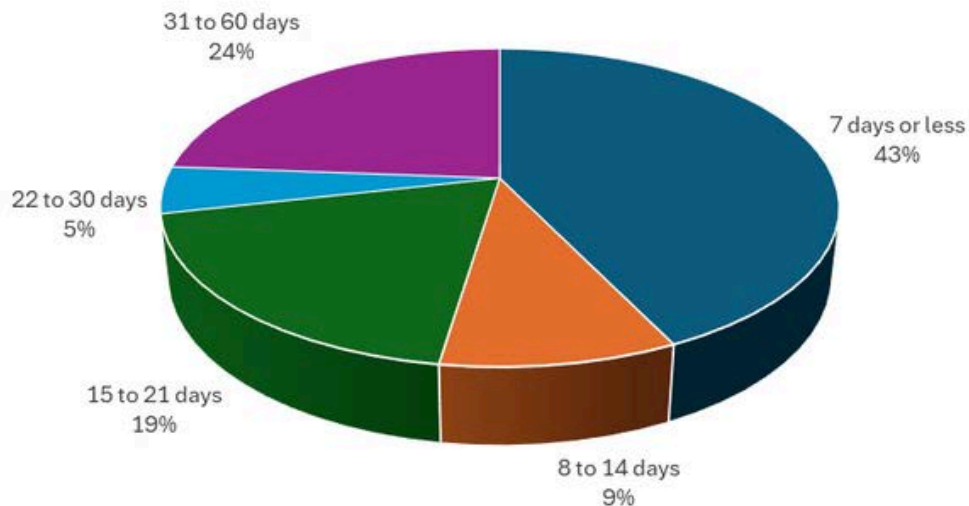
120

Children

246

Adults

Time Between Start Date and Housing



Over 50% of clients were housed within two weeks of entering the program.



Camp HOPE



62%

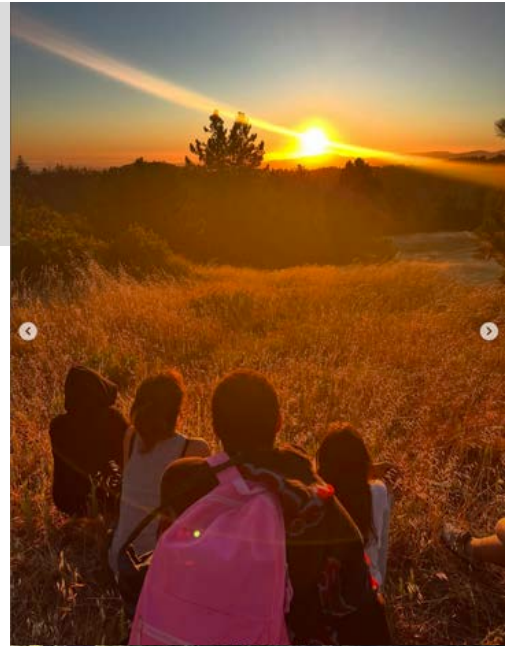
Increase in campers

KEY OUTCOMES DEFINED:

- **HOPE:** Belief that the future can improve and that one has the ability to create this change.
- **RESILIENCE:** Ability to adapt and recover from adversity.
- **ZEST:** Excitement and energy toward goals.
- **GRIT:** Persevering toward long-term goals.
- **OPTIMISM:** Expecting positive future outcomes.
- **SELF-CONTROL:** Managing thoughts, feelings, and behavior when in conflict.
- **GRATITUDE:** Appreciating help from others and giving back.
- **CURIOSITY:** Desiring to learn and seek out new information.
- **SOCIAL INTELLIGENCE:** Understanding others' feelings and motivations.

KEY FINDINGS:

- Statistically significant increases in campers' reports of both hope and resilience.
- Statistically significant increases in counselors' ratings of campers' hope, zest, grit, self-control, gratitude, curiosity, and social intelligence.



"As a camper, it was amazing to be surrounded by people who cared and believed in you. It made me feel seen and helped me believe in myself and choose a life not filled with hate.

Now as a staff member, it is amazing to be able to give back in the same way when I was a camper. Even when I doubt myself and struggle with my own dreams or how I view myself, I see how much camp means to the campers, and it reminds me that what I do matters." - Current staff member who attended Camp HOPE as a camper and counselor

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**Coming together is inevitable,
community is intentional.**

Change is possible.



**CRISIS
HOUSE**

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