

CRISIS HOUSE

2023 - 2024

A
YEAR
OF IMPACT



CRISIS HOUSE
9550 CUYAMACA STREET
SUITE 101
SANTEE, CA 92071



FEDERAL TAX ID NUMBER: 33-0217339

THE YEAR IN REVIEW

KELCIE PARRA
EXECUTIVE DIRECTOR



Dear Friends of Crisis House,

This past year at Crisis House has been one of immense impact and growth.

Through our dedicated programs, we provided safe housing to over 237 women and children fleeing domestic violence, supported 149 youth who have witnessed violence in their homes, and helped 227 individuals and families out of homelessness and into permanent housing.

Our outreach team, case workers, and entire Crisis House staff have worked tirelessly to help our community members who need it most.

The snapshots of our services included in this report, are only a few of the highlights that reflect the heart of our mission – ensuring safety, support, and hope for those in crisis.

As the need for permanent, safe housing continues to rise in San Diego, we've responded by finalizing a comprehensive three-year strategic plan that will enable us to meet the increasing demands. At the core of this plan is the acquisition of a new facility where we will centralize all our services under one roof – creating a more streamlined, accessible, and supportive environment for those in need.

We are on track with this vision, and it's your support that makes all of this possible. We are deeply grateful for your past and current commitment to Crisis House, and we invite you to stay with us on this journey as we strive to become the county's leading provider for survivors and those in need of immediate support.

Thank you for standing with us as we move forward.

With deep appreciation,

Kelcie Parra
Executive Director
Crisis House

SERVICE IN THE COMMUNITY

HOMELESS CLIENTS PLACED

227

IN PERMANENT

HOUSING



“I was living in my car for 4 months with my husband, daughter, and our dog. It was hard getting a job because I couldn’t charge my phone and I didn’t feel good about myself because it was difficult to find places to shower. Crisis House helped us get an apartment and helped us get everything we needed to get back on track. Now we are both working, our car is fixed, and we have hope.”

~Homeless Services Client

DOMESTIC VIOLENCE CLIENTS PLACED IN SAFE HOUSING

237



“I escaped domestic violence with nothing. I didn’t have anything to my name and I found Crisis House and now I have a stable job and my daughter is in a great daycare and I’m able to support us.”

~ Domestic Violence Client

HOUSING ASSISTANCE PROVIDED

\$1,388,010



“It's so easy to feel discouraged, and only see the negative, the doors closing in your face, but you all kept me going. You reminded me that there are people out there who are willing and want to help. So from the bottom of my heart, thank you for helping me keep my family safe.”

~ Domestic Violence Client

MORE SERVICE SNAPSHOTS



3,576

CRISIS CALLS ANSWERED



149

YOUTH PARTICIPATION IN
CAMP HOPE AND PATHWAYS

840 VOLUNTEER
HOURS



118 INDIVIDUALS WITH DISABILITIES



MORE SERVICE SNAPSHOTS

1,789

TOTAL SERVICES PROVIDED AT OUR
PROJECT HOMELESS CONNECT EVENT



NEARLY **50** VENDORS AT
PROJECT HOMELESS CONNECT WITH SERVICES
SUCH AS:

FLU KITS

VACCINATIONS

ON-SITE DENTAL CARE

HOUSING SUPPORT

DMV

HOMELESS COURT

VETERANS SERVICES

CHILD SUPPORT SERVICES

OTHER ORGANIZATIONAL HIGHLIGHTS



3-YEAR STRATEGIC PLAN
FINALIZED

CHAMPIONS OF HOPE GIVING
CIRCLE IMPLEMENTED



MANY NEW COMMUNITY
PARTNERSHIPS

NEW AND IMPROVED WEBSITE



A Special Thank You

As we conclude this year's report, we extend our heartfelt thanks to each of you - our donors, volunteers, and partners.

Your support has made a meaningful difference in the lives of those we serve, helping us create lasting change and new opportunities.

We are deeply grateful for your belief in our mission and look forward to continuing this journey together.

With sincere appreciation,

Crisis House Team



FEDERAL TAX ID NUMBER: 33-0217339